

Feature Comparison Chart of Dental Systems

Dental Office System Component	ICE Dental	Local Systems
General System Setup		
Automatically expandable from small offices to large multi-disciplinary clinics and schools	✓	
Automatically expandable from single offices to multi location clinics	✓	
Detailed workback schedule so you know exactly when, where, and how ICE will be implemented into your office	✓	
Integrated user manuals	✓	
Client account manager designated specifically to your office	✓	✓
Helpdesk support	✓	✓
Daily web conference training and support at no additional fee	✓	✓
Servers, Network, and IT		
Delivered entirely over the Internet	✓	
Costly internal networks and servers not required	✓	
Automatic backup of old and new data included	✓	
Private and secure access to your data online from any computer	✓	
Upgrades provided monthly - no DVDs or downloads required	✓	
Upgrades included	✓	
New patient education content included	✓	✓
Minor website changes and domain renewal	✓	
Creation and hosting of website	✓	✓
Website integration with office management	✓	
Automated Patient Access and Tracking		
Auto creation of new patient records and autopopulation of fields	✓	
Automated patient access to education and other information through your website	✓	
Automated tracking of patient access for liability management	✓	
Medical Reference		
Regularly updated Medical Information Support for Dentistry	✓	
Medical History System accessible from your website and integrated with practice management system	✓	
Patient Education and Consent		
Customizable case presentation animations	✓	
Audio Visual Patient Education presentations	✓	
Consult recording function	✓	
Digital signature enabled consent	✓	✓
Patient Tracking Report automatically attached to consent forms	✓	

Feature Comparison Chart of Dental Systems

Scheduling System		
Customized Scheduling	✓	✓
Automated patient text, email, and phone reminders	✓	
Patients automatically view upcoming appointments online	✓	
Automated patient recall	✓	
Internal task management		
Charting		
Restorative charting	✓	✓ *
Orthodontic charting	✓	✓ *
Periodontic charting	✓	✓ *
Pediatric charting	✓	✓ *
* Feature availability varies among local systems		
Imaging		
Imaging	✓	✓
Image Hosting	✓	
Other Components		
Customized and integrated online referral system	✓	
Standard letters or letters customized specifically for your practice	✓	✓
Standard or customized Rx	✓	✓
Tracked Consultation and Collaboration System	✓	
Electronic insurance claims	✓	
Full integration accounting software	✓	
Financials	✓	✓
Integrated diagnosis, treatment and appointment planning	✓	
University Clinics		
Built-in teaching tools	✓	
Extensive learning management system	✓	
Customizable online grading system	✓	